

Membership Terms and Conditions

Please note these terms are valid for all memberships at Rugrats and Half Pints

PRICES

Membership costs are based on the age of the child at the time membership is taken out, the costs shown in these terms may change in the future, and at renewal you will be bound by the prices shown at that time.

For 0-11 Month olds a full years' membership is charged at £90, a 6 month membership at £50, and a monthly membership at £10.

For 1-3 Year olds a full years' membership is charged at £120, a 6 month membership at £65, and a monthly membership at £12.50.

For 4-12 Year olds a full years' membership is charged at £130, a 6 month membership at £70, and a monthly membership at £13.50.

Our "Big Family Discount" is available for families with 3 or more children, when paying for a full year in full. The first 2 children in each family pay full price for their memberships, the 3rd and each subsequent children will be charged at half price for their memberships. Please note the Big Family discount cannot be used in conjunction with 6 Month or Monthly Membership. Nor can it be purchased alongside any other offer. The big family discount is only available for siblings.

MEMBERSHIP CARDS

A photo must be provided for the purposes of producing the membership card.

You must present the membership card at reception to gain entrance the centre, and at the time of the purchase to redeem any offer.

Failure to present your membership card , may result in you being asked to pay our standard entrance price.

Membership cards cannot be later presented to gain a refund, or discount on any amount paid.

ENTRANCE

Unlimited entrance to Rugrats and Halfpints during standard opening hours for each member child and 1 accompanying adults. Your membership does not entitle you to entrance at times when the centre is closed for an exclusive use party or ticketed event (e.g. The Halloween Party).Additional adults must be paid for at reception.

TICKETED EVENTS

10% Discount applies to all ticketed events unless otherwise stated.

FOOD AND DRINK

You are entitled to 10% off all food and drink at the Cafe, for the member child and accompanying adult. Your membership card must be presented at the time of purchase. You cannot use this discount to purchase food or drink for anyone other than the membership child and accompanying adult.

Each member child will receive a free cup of squash when purchasing a child's meal. Your membership card must be presented at the time of purchase.

PARTIES

You are entitled to 25% off birthday parties booked for the member child. This excludes the cost of any themed entertainment.

OTHER DISCOUNTS

Further discounts may be available from time to time, via promotions. Rugrats and Halfpints reserves the right to amend any offers not listed in these terms and conditions, at any time, without prior notice.

PAYMENT

6 Month and 1 Year membership must be paid in full at the time that the membership is taken out. All Monthly memberships will run for a minimum of 12 full calendar months, from the start of the month immediately proceeding the date at which membership is taken out. The period leading up to the start of this month will be charged pro-rata from the corresponding monthly amount, and must be paid at the time the membership is taken out. A continuous payment authority agreement must be set up for all monthly payments. Payments can be taken by cash or credit/debit card. We accept all major credit cards except American Express

IMPORTANT SAFETY RULES OF PLAY

1. Parents/Guardians must supervise and remain responsible for their children at all times. Children must not be left unaccompanied in the centre.
2. Please only allow children to play in areas designated for their age group.
3. Shoes must be removed before entering the play areas and socks must be worn at all times.
4. Children must not climb on netting, fences or walls.
5. Children must not stand up, run up/down/on the slides
6. Do not remove Balls from the ball pool or play frame
7. Balls or other objects must not be thrown
8. We strongly recommend that anyone riding our slides wears clothing that covers all limbs and is not made with any nylon type fabric as this could lead to avoidable friction burns. Clothing with ropes cords and toggles should not be worn in the play area.
9. Children must remove spectacles (unless shatterproof), jewellery and any sharp objects, including badges, before entering the play area.
10. No child or adult wearing any form of plaster cast will be allowed to play or enter the equipment at any time.
11. To ensure the safety of individuals any damage to play equipment must be reported to a member of staff whether deliberate or accidental.
12. Please report any accident or injury to a member of staff to be recorded in our accident book. Children who are unwell should not use the play facilities.
13. No running on any of the carpeted areas.
14. No fighting or Pushing.
15. No loose items to be carried in pockets when on play equipment.
16. No sharp objects to be brought into the centre.
17. No food or drink to be brought from outside into the centre with the exception of Baby Food.
18. No Smoking (this includes e-cigarettes)
19. Shoes are to be worn in the party rooms and toilets.

All other rules displayed within the centre for specific areas must be adhered to. Failure to comply to the rules may result in you being asked to leave. No refunds shall be given should you be requested to leave in these circumstances.

You will be held responsible for your children's actions should any injuries occur as a result of the failure to comply to these rules. Rugrats and Halfpints does not accept any responsibility for injuries that occur as a result of not following these rules.